



**Emdeon Frequently Asked  
Questions about**

**ASC X12N Transactions for  
Dental Batch ERA**

**October 2013**

## **Preface**

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## **FAQ: Operating Rules: Background**

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**January 1, 2014**, is the compliance date for the regulations that require covered entities to conform to operating rules for the health care administrative transactions standardized under HIPAA.

These regulations adopted the majority of the Electronic Funds Transfers (EFT) and Electronic Remittance Advice (ERA) operating rules developed by the CAQH Committee on Operating Rules for Information Exchange (CORE®) as a part of their Phase III voluntary certification program.

The EFT and ERA regulation is the second set of operating rules regulations after the Eligibility for a Health Plan and Health Care Claim Status regulations which had a compliance date of January 1, 2013. This regulation adopted the majority of the operating rules also developed by CAQH CORE for their voluntary Phase I and II certification program. In these two regulations, HHS chose not to adopt CAQH CORE rules involving 999 Acknowledgment transactions.

To help you prepare for compliance to these rules, this document addresses questions you may have about Emdeon's Dental Batch ERA readiness for Phase III CAQH CORE EFT & ERA Operating Rules.

## **FAQ: Product Impact**

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**Q:** Which of the adopted operating rules impact Dental Batch ERA?

**A:** CAQH CORE 350: Health Care Claim Payment/Advice (835) Infrastructure Rule and CAQH CORE 360: Uniform Use of CARCs and RARCs (835) Rule.

**Q:** What changes is Emdeon making to Dental Batch ERA for each rule?

**A:**

- Rule 350 - We are updating our batch ERA connectivity to support the Phase II CORE 270 Connectivity Rule Version 2.2.0 ("safe harbor").
- Rule 360 - CAQH CORE-defined Business Scenario verbiage will be displayed in any HTML or Text representations of the 835.

**Q:** Are trading partners required to change existing connections for the transfer of 835 data?

**A:** No.

**Q:** Are there any additional enhancements resulting from this remediation?

**A:** Yes. Emdeon Dental implemented support for the 999 Acknowledgement. Although HHS did not adopt the rule involving 999

Acknowledgement transactions, Emdeon Dental can make 999 files available to trading partners at their request.

## **FAQ: Product Readiness**

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**Q:** Will Emdeon's Dental Batch ERA remediations be ready by January 1, 2014?

**A:** Yes.

**Q:** How will Emdeon communicate its readiness status for Dental Batch ERA?

**A:** A Customer Service Announcement will be distributed.

## **FAQ: Product Timing**

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**Q:** What is the timeline for Dental Batch ERA?

**A:** Dental Batch ERA is scheduled to be remediated by October 1, 2013.

**Q:** Is there a phased approach? Please describe.

**A:** No.

## **FAQ: Product Testing**

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**Q:** What is the testing strategy for Dental Batch ERA?

**A:** Dental Batch ERA will be tested internally in Emdeon's QA environment. Parallel testing is also being run against production files. Current receivers of HTML or Text versions of the 835 can opt to receive parallel files containing the CORE-defined Business Scenario text. Payers can opt to receive 999 Acknowledgement files generated from current production data.

**Q:** When will testing be available?

**A:** October 1, 2013.

**Q:** How do I participate in testing?

**A:** Send an email to the [Dental-Real-time@emdeon.com](mailto:Dental-Real-time@emdeon.com) email group.

## **FAQ: Product Management**

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**Q:** Are there any new hardware requirements?

**A:** No.

**Q:** Are there any ongoing support changes?

**A:** No.

**Q:** Are there any pricing changes?

**A:** No.

**Q:** Will any new training be required?

**A:** No.

**Q:** Will my reports change?

**A:** Yes. HTML and Text representations of the 835 will include CORE-defined Business Scenario text.

## **FAQ: Contingency Planning**

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**Q:** What is your contingency planning strategy if a customer isn't ready on January 1, 2014?

**A:** Dental Batch ERA can continue to receive and generate 835s the same as in current production.

**Q:** Are there any risk/obstacles to be concerned about?

**A:** No.

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3055 Lebanon Pike, Suite  
1000  
Nashville, TN 37214-2230  
**877.EMDEON.6**  
(877.363.3666)