



**Emdeon Frequently Asked
Questions about**

**Operating Rules for ASC
X12N Transactions for
Dental Provider Services**

October 2013

Preface

This information is provided by Emdeon for education and awareness use only. Even though Emdeon believes that all the information in this document is correct as of the date of the publication of this version, Emdeon does not warrant the accuracy, completeness, or fitness for any particular purpose of this information. All use is at the reader's own risk. The information provided here is for reference use only and does not constitute the rendering of legal, financial, or other professional advice or recommendations by Emdeon.

©2013 Emdeon Business Services LLC, 3055 Lebanon Pike Suite 1000,
Nashville, TN 37214.

All Rights Reserved. Printed in the USA.

Contents

FAQ: Operating Rules: Background	4
FAQ: Product Impact	4
FAQ: Product Readiness	5
FAQ: Product Timing.....	5
FAQ: Product Testing.....	5
FAQ: Product Management.....	5

FAQ: Operating Rules: Background

January 1, 2014, is the compliance date for the regulations that require covered entities to conform to operating rules for the health care administrative transactions standardized under HIPAA.

These regulations adopted the majority of the Electronic Funds Transfers (EFT) and Electronic Remittance Advice (ERA) operating rules developed by the CAQH Committee on Operating Rules for Information Exchange (CORE®) as a part of their Phase III voluntary certification program.

The EFT and ERA regulation is the second set of operating rules regulations after the Eligibility for a Health Plan and Health Care Claim Status regulations which had a compliance date of January 1, 2013. This regulation adopted the majority of the operating rules also developed by CAQH CORE for their voluntary Phase I and II certification program. In these two regulations, HHS chose not to adopt CAQH CORE rules involving 999 Acknowledgment transactions.

To help you prepare for compliance to these rules, this document addresses questions you may have about the Emdeon's Dental Provider Services readiness for Phase III CAQH CORE EFT & ERA Operating Rules.

FAQ: Product Impact

Q: Which of the operating rules impact Dental Provider Services (DPS)?

A: CAQH CORE 380: EFT Enrollment Data Rule and CAQH CORE 382: ERA Enrollment Data Rule.

Q: What changes is Emdeon making to Dental Provider Services (DPS) for each rule?

A: We are updating the DPS, Emdeon forms, and any payer EDI forms. Forms and screens are being modified to capture the defined Data Element Groups (DEGs), and individual elements are being renamed to conform to the "controlled vocabulary" requirements defined in the rules.

Q: Is the paper form applicable for Dental Provider Services (DPS)? When will the paper forms be available?

A: Paper ERA enrollment forms are used for those payers who require additional enrollment. The remediated forms will be available at the time the CORE compliant DPS is released to production (October 1, 2013).

Q: Are there any additional enhancements resulting from this remediation?

A: No.

FAQ: Product Readiness

Q: Will Emdeon's Dental Provider Services (DPS) tools be ready by January 1, 2014?

A: Yes.

Q: How will Emdeon communicate its readiness status for Dental Provider Services (DPS)?

A: A Customer Service Announcement will be distributed.

FAQ: Product Timing

Q: What is the timeline for Dental Provider Services (DPS)?

A: The DPS is scheduled to be remediated by October 1, 2013.

Q: Is there a phased approach? Please describe.

A: No.

FAQ: Product Testing

Q: How do I participate in testing?

A: There is no plan for external testing with customers at this time.

FAQ: Product Management

Q: Are there any new hardware requirements?

A: No.

Q: Are there any ongoing support changes?

A: No.

Q: Are there any pricing changes?

A: No.

Q: Will any new training be required?

A: No. The DPS user guide will be updated to reflect changes based upon the new operating rules.

Q: Will my reports change?

A: No.

Emdeon is a leading provider of revenue and payment cycle management and clinical information exchange solutions, connecting payers, providers, and patients in the U.S. Healthcare system.

Emdeon's product and service offerings integrate and automate key business and administrative functions of its payer and provider customers throughout the patient encounter. Through the use of Emdeon's comprehensive suite of products and services, which are designed to easily integrate with existing technology infrastructures, customers are able to improve efficiency, reduce costs, increase cash flow and more efficiently manage the complex revenue and payment cycle and clinical information exchange processes. For more information, visit www.emdeon.com.

© 2013 Emdeon Business Services LLC. All rights reserved.



3055 Lebanon Pike, Suite
1000
Nashville, TN 37214-2230
877.EMDEON.6
(877.363.3666)